

QUALITY MANUAL: MODEL ACCORDING EC4 ESSENTIAL CRITERIA

## 2. QUALITY POLICY AND STRATEGY

### 2.5. MANAGING IMPROPER INFLUENCE

AUTHOR	VERSION	APPROVED BY	DATE	

CIRCULATION LIST:	NAME	POSITION

CODE) DOCUMENT: QMM02	(CHAPTER TITLE):	(INSTITUTION): EC4 UNIVERSITY HOSPITAL
(CODE) SECTION: QMM02-S05	QUALITY POLICY	EC4 CLINICAL CHEMISTRY DEPARTMENT
(DATE): 16/10/01	(SECTION TITLE):	
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(INSTITUTION): <b>EC4 UNIVERSITY HOSPITAL</b>	(CHAPTER TITLE):	(CODE) <b>DOCUMENT: QMM02</b>
<b>EC4 CLINICAL CHEMISTRY DEPARTMENT</b>	<b>QUALITY POLICY</b>	(CODE) <b>SECTION: QMM02-S05</b>
	(SECTION TITLE):	(DATE): <b>16/10/01</b>
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## 1. INTRODUCTION (1)

Measures taken to protect against improper influence (corruption) should be defined. (2,3)

### 1.1. SCOPE

### 1.2. AIMS

To fulfil the requirements of the following clauses:

ISO 15189	ISO 9000: 2000	ISO 17025
5.1. Personnel. 5.1.11. B.10. Financial arrangements		4.1. Organisation and management. 4.1.3., 4.1.4.(b), 4.1.4.(d)

### 1.3. PUBLICATION CREDITS

EC4 WG

### 1.4. REFERENCES

1. Jansen RTP, Blaton V, Burnett D, Huisman W, Queraltó JM, Zérah S, Allman B. European Communities Confederation of Clinical Chemistry: Essential criteria for quality systems of medical laboratories. Eur J Clin Chem Clin Biochem 1997; 35(2): 123-132.
2. ISO/TC 212/WG 1., Quality management in the clinical laboratory. Revised ISO/CD 15189, Quality Management in the Medical Laboratory (December 1998), 5.1.11., B.10.
3. ISO, IEC. General requirements for the competence of calibration and testing and calibration laboratories. DIS 17025. Geneva: ISO, 1998; 4.1.3., 4.1.4.(b), 4.1.4. (d).
4. Jansen RTP, Bank CMC, Huisman W, Penders TJ. NVKC Model quality manual. 2<sup>nd</sup> rev. Ed. Utrecht: NVKC 1996.
5. Burnett D. Understanding accreditation in laboratory medicine. London: Association of Clinical Biochemists, 1996, 255-258.

### 1.5. RELATED DOCUMENTS

### 1.6. ABBREVIATIONS

### 1.7. RELATED DEFINITIONS

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## 2. IMPROPER INFLUENCE

### 2.1. STATEMENT

Managers and staff of the EC4 University Hospital Clinical Chemistry Department avoid any improper influence specially when they are consulted about the appropriateness of:

- purchasing equipment, materials, reagents etc
- selecting referral laboratories (o subcontracting services)
- any other professional business

This is part of the professional ethic code, which all members of staff adhere.

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